



BAHAMAS POWER AND LIGHT COMPANY LTD.

CUSTOMER CLAIM FORM

For reporting damages to household equipment, etc.

Note: To be completed by claimant and mailed (or hand delivered) with original repair invoices, to:
SENIOR MANAGER, DISTRIBUTION BAHAMAS POWER AND LIGHT COMPANY LTD, P.O. BOX
N-7509, NASSAU, BAHAMAS.

Account #: _____

Meter #: _____

Name of Claimant: _____

Telephone Home: _____

Work: _____

Cell: _____

Address: (Area, street name, house number & color, directions, etc.)

P.O. Box _____

PLEASE NOTE:

All claims must be accompanied with the following.

- Completed Damage Claim Form **in detail**, signed and dated by registered account holder.
- Letter/technical repair invoices from an **Appliance Repair Company** indicating what was discovered and whether the item(s) **can** be repaired.
- Repair invoices for item(s) which can be repaired
- Written confirmation from repair company for item(s) which **cannot** be repaired.
- 3 Replacement quotations for damaged item(s) which cannot be repaired.

Date of Incident:

DD/MM/YY

Time of Incident:

:

A.M./P.M.

Date Reported:

DD/MM/YY

Was the incident reported to BPL's Emergency Sector at 302-1800 or 323-5561.

Yes ☐

No ☐

Were you (your area) visited by a BPL Service Crew?

Yes ☐

No ☐

Damaged items for which you are claiming reimbursement:

ITEM	WHERE PURCHASED	AGE	PRICE PAID	REPAIR COST
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Please give the details of the power failure which caused the damage to your equipment/perishables/etc.

Comments:

Signed:

Date:

NOTE:

- No consideration will be given to claims for the damage or loss of perishables (spoilage claims) unless BPL was notified within 48 hours. BPL may on occasion, opt to verify certain claims by inspection.
- The information requested by BPL on this form is not an indication that BPL has accepted any liability whatsoever. The information is requested to enable BPL to investigate and assess the validity of the claim being made upon the company.
- Please **do not discard** damaged equipment as it may be necessary for our technicians to inspect it.
- All claims must be submitted within six (6) months of the date of the incident.

