



OBTAINING SUPPLY FROM THE BAHAMAS POWER AND LIGHT COMPANY

Service Transfer Request Guide for **Residential Customers**

Please see the BPL Consumer Protection Plan (available on our website) for types of service available, estimated timelines for service and additional information on the process for applying for service.

REQUIREMENTS FOR BRINGING ELECTRICITY TO THE PROPERTY

The property owner/landlord is responsible to bring power to the building and must settle all invoiced capital contributions (if applicable) for needed infrastructure. You will not be able to open an account until the infrastructure to the property is paid for by the property owner and then installed by our teams.

Right to Access/Occupy Building/Apartment

_____ Landlord Authorization Form (Provided by BPL) and copy of Lease Agreement.

If the building to be occupied is newly constructed (i.e. it never had power previously), you must obtain a copy of the Occupancy Certificate and Electrical Installation Approval from the Property Owner/Landlord and provide these to BPL.

For New Properties Only

- _____ Electrical Installation Approval Certificate – Stamped and Signed by the Ministry of Works
- _____ Occupancy Certificate – Stamped and Signed by the Ministry of Works

REQUIREMENTS TO OPEN THE ELECTRICITY ACCOUNT

- _____ All applicants must complete a BPL Contract for Supply
- _____ All applicants must provide two forms of government issued photo identifications. One of these must be your National Insurance Card. The second must be one of the following:
 - Passport
 - Driver's License
 - Voter's Card
- _____ Non-Bahamian Applicants must also provide a valid permanent residence permit or work permit

Security Deposits

- The Security Deposit for new accounts is based on the projected or historical consumption at the location (see Consumer Protection Plan)
- The invoice for the security deposit is issued by Customer Service or the Local Office and is payable by Debit Card, Credit Card, Cheque or Cash (Payments in cash are limited by compliance with the relevant statute and may be capped at B\$10,000 or US\$5,000 only)
- Renters may be required to accept prepaid service (once available). If so, there will be no Security Deposit Requirement.