



OBTAINING SUPPLY FROM THE BAHAMAS POWER AND LIGHT COMPANY

Electricity Connection Request Guide for **Residential – Crown Land Property Occupant**

REQUIREMENTS FOR BRINGING ELECTRICITY TO THE PROPERTY

Please see the BPL Consumer Protection Plan for types of service available, estimated timelines for service and additional information on the process for applying for service.

You must provide right of access and/or right of use information to satisfy BPL that you are duly authorized to use the property in question through:

- _____ Documentation from the Lands and Survey Department confirming that the property is indeed Crown Land and that the applicant has the authorization/permission of the Government of the Bahamas to occupy the location.
- _____ Survey/Plot Plan Stamped and Approved by the Relevant Government Agency (e.g. Physical Planning) – To show access to the nearest public right of way/thoroughfare

In order for us to determine what is needed to connect you, BPL must be in receipt of an approved Electrical Specification Form for New Construction or Service Upgrade Modification to Service Requests. The document must be stamped and approved by the Ministry of Works. Upon completion of the project, BPL is to be provided with the relevant Approval Documentation from the Ministry of Works to verify that the wiring is safe for installation of electricity supply.

- _____ Electrical Permit Form (Specification of Proposed New/Upgrade Electrical Installation) – This must be submitted to the Ministry of Works by your licensed electrician. The Ministry of Works will review, stamp and approve the document and send it to BPL.
- _____ Original Electrical Installation Approval Certificate – Stamped and Signed by the Ministry of Works
- _____ Occupancy Certificate – For New Construction; Stamped and Signed by the Ministry of Works

You must indicate how BPL will access your property by providing:

- _____ Survey/Plot Plan Stamped and Approved by the Relevant Government Agency (e.g. Physical Planning) and the Commonage Committee – To identify the property and show access to the nearest public right of way/thoroughfare.
- _____ The installation of all boundary pins from the main thoroughfare to the property to receive supply may also be required for overhead infrastructure.
- _____ The establishment of the road reservation may be required for underground infrastructure

If infrastructure is required to be installed to service your property, you will be required to pay the relevant Capital Contributions. This is for new services or upgrade requests



- Customers requiring the installation of Capital Infrastructure to service their properties will be required to pay costs associated with establishing the service
- Capital Contributions should be paid in full before the commencement of works by BPL
 - Customers are encouraged to make application as soon as possible so that they may be apprised of the Capital Contribution amounts so that this cost may be factored into the cost of construction, and paid to allow the availability of power as close to the completion of the project as possible.
- The Capital Contribution does not include the required Security Deposit for the establishing of an electricity account.
 - After submitting a request for supply, and after satisfying any Capital Contribution, our teams will schedule the installation of needed infrastructure for the provision of supply.
- All equipment installed under the Capital Contribution up to the meter location, remains the property of the Bahamas Power and Light Company (unless otherwise agreed) and will be serviced and maintained by BPL.
- Capital Contribution payments for service requests will be invoiced by BPL and should be paid directly to a BPL cashiering service center, or by wire transfer to BPL (wiring instructions are provided separately). The BPL Invoice Reference number must be included in the wire transfer information
 - Please note that employees are not permitted to receive payments for service outside of the above for any reason.
- Upon completion of the capital contribution works (i.e. the installation of infrastructure), the customer must visit our offices or submit a request by email to customerservice@bplco.com to make an application for the supply of electricity. At this time, the security deposit will be calculated and invoiced

REQUIREMENTS TO OPEN THE ELECTRICITY ACCOUNT

- All applicants must complete a BPL Contract for Supply
- All applicants must provide two forms of government issued photo identifications One of these must be by your National Insurance Card the second must be one of the following
 - Passport
 - Driver's License
 - Voter's Card
- Non Bahamian Applicants must also provide a valid permanent residence permit or work permit

Security Deposits

- The Security Deposit for new accounts is based on the projected or historical consumption at the location (see Consumer Protection Plan for additional details on how this is calculated)
- The invoice for the security deposit is issued by Customer Service or the Local Office and is payable by Debit Card, Credit Card, Cheque or Cash (Payments in cash are limited by compliance with the relevant statute and may be capped at B\$10,000 or US\$5,000 only)